

Part list

The rollator is delivered partially disassembled in the box. Assembly is quick and straightforward, typically requiring 5 minutes to complete.



Mainframe and
front wheel



Handrail and rear
wheel x2

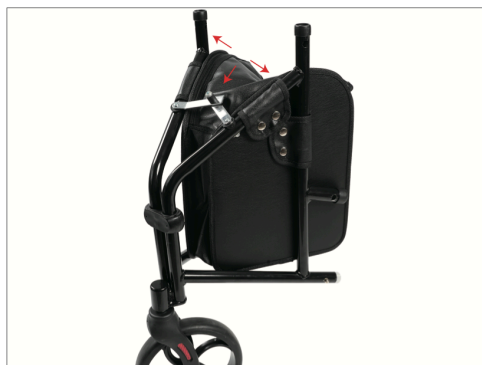


Long screw
x2

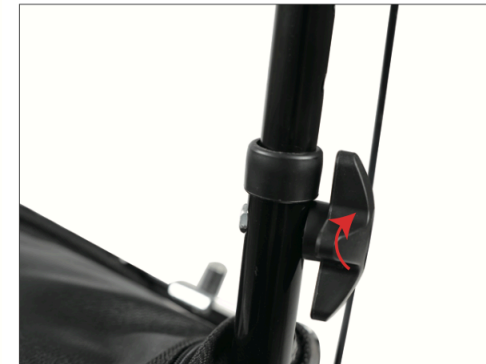


Star knob
x2

Step One (Rearwheels installation): Unfold the main frame and insert the rear wheel attachment tube into the main frame until the locking balls click securely into place. Ensure the locking balls align and snap into the designated slots. (Refer to the figures below).



Step Two (Handrails installation): Install the handrails into the mainframe and select the appropriate slot (on the mainframe) which suits the height to the user. Secure it using the provided 'Long screw' and 'Star knob' (refer to below figures). Ensure the star knob is positioned facing outward, as indicated by the red box in the main diagram. Apply this step to both left and right handrails.



Maintenance

1. Clean the exterior of the rollator walker regularly using a soft, damp cloth. Do not use abrasive cleaners or caustic chemicals.
2. Periodically inspect all parts for looseness, wear, or damage. If any issues are found, correct them before using the rollator.
3. If the rollator has not been used for an extended period, store it in a cool, dry, and safe place.

Warning

1. Before use, ensure the rollator is fully unfolded and securely locked into position.

One-Year Limited Warranty

Thank you for choosing our rollator. We are committed to providing high-quality products and support. This rollator is covered by a one-year limited warranty from the date of original purchase, subject to the terms and conditions below.

Warranty Coverage

This warranty covers defects in material or manufacturer defect under normal use and maintenance. During the warranty period, we will repair or replace, at our discretion, any part that proves to be defective in material or manufacturer defect.

What Is Covered

- Structural frame
- Seat and backrest components (not leather related wear and tear)
- Braking system
- Handrails

What Is Not Covered

- Normal wear and tear (e.g., tires, grips, brake pads)
- Damage caused by misuse, abuse, accidents, or unauthorized modifications
- Improper storage or lack of maintenance
- Damage due to exposure to moisture, extreme temperatures, or corrosive environments
- Consumables or accessories not supplied by the manufacturer

Conditions for Warranty Service

- The warranty is valid only for the original purchaser and is non-transferable.

- Proof of purchase (receipt or invoice) is required for all warranty claims.
- The product must be used in accordance with the user manual and assembly instructions.
- Any unauthorized repairs or modifications will void the warranty.

How to Claim

If a defect arises during the warranty period, please contact our customer service team or the retailer from whom you purchased the rollator. Provide proof of purchase and a description of the issue. We may require photos or inspection to validate the claim.

Extended Warranty Option

We offer an option to extend the standard warranty to 3 years for a fixed fee.

If you are interested in purchasing an extended warranty, please contact iCAN Mobility Ltd for more information.

Sale Representative Detail

This product is sold and customer serviced by:

iCAN Mobility Ltd UK and iCAN Products Ltd UK

Registered Address:

iCAN Mobility Ltd

302 Union Street

Torre, Torquay

TQ2 5QZ

United Kingdom

Tel: +44 (0)1803 328222 / 01803 659465

Web: icanmobility.co.uk

email: info@icanmobility.co.uk

Youtube Channel: [@iCANMobilityUK](https://www.youtube.com/@iCANMobilityUK) (Watch us on YouTube for instructions)

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Did You Know?

iCAN Mobility offers a wide range of mobility scooters - including portable models, folding scooters, high-performance scooters and powered wheelchairs.

Explore the full range at icanmobility.co.uk.

